

## ENTERPRISE IT MANAGEMENT BEST PRACTICES

This letter of attendance recognizes that:

**Fernando Battle**

Has participated in the following training:

**RG Freeman Group - ITIL® V4 Foundation (OTM) EN**

March 19 to 21, 2025 (total 24 hours)

*Note that this is only a letter confirming attendance in the course and not a document demonstrating or certifying the issuance of any qualification on the subject of the training course.*

**15.06.2025**

Granted on

**Denis Esslinger**

Instructor